RapidOne Team

Managing data across a network of professional users and several installed applications is becoming more and more demanding due to the astronomic increase in the amount of data transiting through your organisation. Data is there, but it is in the heads of your staff, scattered across e-mails, reports, spreadsheets and network drives. Consequently the right information is difficult to find when needed, new employees need more time to become productive, departing staff leave data gaps behind and the team does not share their knowledge effectively.

Seamless Enterprise Solution

RapidOne helps your organisation conquer these challenges by providing a fast, affordable and easy-to-use solution. RapidOne combines functions currently addressed separately by different applications that need to be painstakingly integrated into one single platform. E-mails are sent and received within the solution, documents are shared by the solution, and work planning is integrated into the solution. With the implementation of RapidOne your staff will see the number of applications to maintain decrease whilst team work flourishes and solid business intelligence is being accumulated, accessible to all who need it.

Next Generation Communicator

RapidOne moves on from the outdated in-box metaphor to a radically innovated new environment where mail is placed in context of the objects it belongs to, for example the company addressed, the product proposed or the project at hand. Throughout any mail exchange with outsiders, the context of the mail thread is always preserved.

The contextualisation eliminates the in- and out-boxes that bulge with shunt-yards for mail that requires archiving, freeing the user of one of the most tedious manual chores around, and liberates your staff to concentrate on more productive tasks.
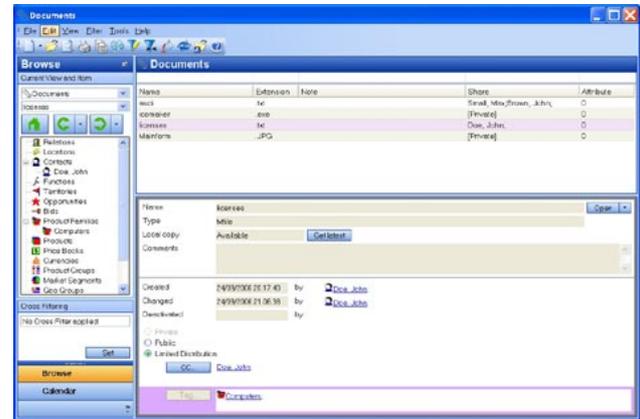
InterAct

RapidOne unites communications, tasks, meetings and several other types of work activities into one single container: the InterAction. This provides you with an instant and complete overview of your activities ordered chronologically, by customer or otherwise, making sure that you will always have immediate access to the complete picture on any subject.

You can create any follow up activity out of any kind of InterAction; create a meeting out of a mail, a task from a call report and so on, all without having to retype any names or content and always maintaining the context. These activity threads form the basis for more systematic work processes and help avoid missing out tasks.

Single Storage Solution

Store all documents in a single place, earmarking them as private or shared. No need for managing network drives, a separate document exchange or shared folders and other patchwork solutions.

RapidOne replaces the outdated folder tree structure with a relational business object structure (ReBOS) where documents are simply placed in context of the relevant objects, for example a customer to visit, an opportunity being quoted or a market segment studied.

With ReBOS being identical to all users and having a single united storage space, documents are found rapidly saving valuable time, and you avoid having to reconcile two or more incongruent copies existing within your organisation.

Share

With RapidOne installed across your organisation, all information is shared automatically, in accordance to easily defined authorisation rules.

Tasks and documents are passed to other team members either automatically or with minimum effort, permitting individuals to collaborate better and to gain insight into the progress of colleagues.

Liberate

RapidOne lets your staff work from anywhere at any time. With advanced background synchronisation, users can work off-line; all information will be consolidated silently the moment the user returns on-line, making the user not only truly mobile, but also prepared for any information need that may arise whilst on the move.

Your staff is liberated from performing time consuming back-ups, and in case of a total computer loss the user is back in business with all data restored in a matter of minutes.

Users can have as many site installations as necessary. Work from home, or on your laptop, or office desktop, and all your work sites remain synchronous. No need to shuffle with copies, losing track of versions, and frustration when searching for a file left on another machine.

Key Benefits:
- ► **Reduce applications**
- ► **Improve customer support**
- ► **Reduce costs**
- ► **Eliminates "In-Box Problem"**
- ► **Entice team work**
- ► **Increase productivity**

Manage Success

RapidOne Team is the right solution for every organisation wanting to provide its staff with a single platform in order to share resources and work together.

visit us on www. *Rapsyx* .com